Privacy Policy

Other Avenue | Effective September 22, 2026

Other Avenue ("we," "our," or "us") respects your privacy. This Privacy Policy explains how we collect, use, and handle information when you visit our website at https://other-avenue.com or contact us about our services.

By using our website, you acknowledge the practices described in this policy.

1. Information We Collect

When you contact us through our website, we may collect information you voluntarily provide, including:

- Your name and email address.
- Your business name and contact information.
- The services you are interested in.
- Project descriptions, questions, and other information included in your message.

Our website and its service providers may also process technical information, such as your IP address, browser type, device information, and website activity, when you visit the site.

2. How We Use Your Information

We use the information you provide to respond to inquiries, communicate about potential projects, evaluate requested services, and provide information about Other Avenue's technology solutions.

Information may also be processed to operate, maintain, and protect our website, address technical issues, and comply with applicable legal obligations.

3. Contact Form and Email

When you submit our Contact Us form, your inquiry is delivered to our business email.

We generally retain inquiry emails for one year. Information may be retained longer when necessary for an ongoing business relationship, an applicable legal obligation, or a legitimate business need.

Please avoid submitting passwords, financial account information, confidential customer records, or other sensitive information through the contact form. Contact us to discuss an appropriate method for sharing confidential project information.

4. Cookies and Website Technologies

Our website may use cookies and similar technologies to support website functionality and process information about website activity.

A cookie consent banner is available on our website. You can use the choices provided by that banner to manage the optional technologies it controls. You may also manage cookies through your browser settings.

Some cookies may be necessary for the website to function properly.

5. Third-Party Service Providers

Our website hosting, contact form, email, and other technology service providers may process information as necessary to deliver their services.

We may also disclose information when required by law, to protect our legal rights, or in connection with a business transaction.

Third-party websites linked from our website operate under their own privacy policies.

6. Data Security

We take the protection of personal information seriously and seek to protect the information we handle against unauthorized access, misuse, and disclosure.

However, no website, email service, or method of electronic communication can be guaranteed to be completely secure.

7. International Visitors

Other Avenue is based in Ohio, United States, and may receive inquiries from visitors in other countries.

Information submitted through our website may be processed in the United States or in other locations where our service providers operate.

8. Your Privacy Choices

You may contact us to request access to, correction of, or deletion of personal information that we maintain about you.

We will review and respond to requests in accordance with applicable law. Certain information may need to be retained for legitimate business or legal purposes.

To submit a privacy request, email support@other-avenue.com.

9. Children's Privacy

Our website is intended for individuals seeking business and technology services and is not directed toward children under 13.

We do not knowingly solicit personal information from children under 13. If you believe a child has submitted personal information to us, please contact us so we can review the request and take appropriate action.

10. Changes to This Policy

We may update this Privacy Policy to reflect changes in our website, business practices, or applicable requirements.

The effective date at the top of this page will be updated when changes are made.

11. Contact Us

If you have questions about this Privacy Policy or how your information is handled, please contact:

Other Avenue
Email: support@other-avenue.com
Website: https://other-avenue.com