App Privacy Policy

Other Avenue Workout and Other Avenue Macros

Other Avenue LLC operates both apps. This policy explains how we handle information when you use the apps and their connected services.

Information we collect and why

Account and support. When you sign in, we process your email address, account ID, sign-in provider and profile information you provide. Apple may supply a private relay email. We use this information to sign you in, sync your account, send account messages and respond to support requests. If you contact us, we receive the message and any attachments you send.

Workout. We process the programs, exercises, sets, workout notes, session history, preferences and figure you save. We use them to run your training plan, show progress and streaks, and sync your records. Widgets and Live Activities you enable can show workout information on your device, including on the Lock Screen.

Macros. We process your meal entries, nutrition goals, weight entries and the details you provide for planning, such as age, sex, height, weight and activity level. We use this information to log meals, calculate estimates and targets, and show your progress and widgets.

Subscriptions and sponsored access. We use store transaction information, subscription status and your shared account ID to verify access in both apps. Apple handles App Store billing. We do not receive your full card number from Apple. If a gym sponsors your access, we use the email address and sponsorship details provided to match your verified account and apply the access dates.

Meal photo analysis

When you agree to analyze a meal, our service sends your selected photo and any meal details you enter to Google Gemini to estimate foods, portions and nutrients. For a correction, we also send the previous estimate. The app re-encodes the photo before upload. You can log meals manually and can revoke camera or photo access in device settings. Declining analysis or using manual logging prevents future uploads for this feature.

Sharing with a workout partner

If you connect with a partner, they can see your display name, figure, weekly workout progress and shared streak. You and your partner can see the shared caption and icon. You can leave the connection in Workout to stop sharing through it. Files you export and send to others are under your control.

Sharing and your choices

Service providers, retention and account controls

Who processes information

Supabase hosts our authentication, database and server functions. **Resend** delivers account emails. **Apple and Google** process the sign-in method you choose, and Apple processes App Store purchases. **RevenueCat** uses your app account ID and store transaction information to verify subscription access. **Google Gemini** processes the photo and meal information you submit for analysis.

We use service providers to perform the functions described above. We may also disclose information when required by law or when necessary to protect accounts, investigate abuse or address a security issue.

How long we keep information

We keep synced account and activity records while your account is active so you can access your history. You can remove individual entries where the app offers that control or delete the shared account. Records saved only on a device and copies you export are managed separately.

Our scan service does not save the uploaded photo or the text you submit in its scan receipt. It keeps a short-lived record with the result, a fingerprint of the request and its processing status so it can recover or avoid repeating a scan. Scan receipts are eligible for cleanup after 24 hours. Daily usage counts are kept for scan limits and abuse prevention and are eligible for cleanup after 180 days. A scan draft can remain on your device while you review it.

Some records may remain temporarily in backups or be retained as needed for billing, security or legal obligations. Providers may keep records such as purchase history or delivery logs under their applicable terms and retention practices.

Access, export and deletion

Use the account or privacy controls in the apps to export your data or delete your account. Deleting your shared account affects cloud records for both Workout and Macros. It does not cancel a store subscription. Manage billing through your Apple account. Copies you exported or saved on another device may remain.

You can stop sharing with a workout partner by leaving the connection, stop sending photos by choosing manual logging, and manage app permissions in device settings. For help accessing, correcting or deleting your information, contact us. We may verify account ownership before responding to a privacy request.

Contact and updates

Email support@other-avenue.com or visit Other Avenue App Support. We will post revisions to this policy and provide additional notice when required.